



SANTRAX
GROUP

COMPANY PROFILE



SANTRAX
SECURITY



SANTRAX
CLEANING





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OUR BACKGROUND

Founded in 2019, just before the onset of the COVID-19 pandemic, Santrax Group emerged with a clear mission: to deliver dependable, people-first services across two essential industries – Security and Cleaning.

With a grounded understanding of South Africa's evolving needs, Santrax Security and Santrax Cleaning were established to raise the bar in service delivery, professionalism, lower rate budget and operational reliability.

Santrax Security



Santrax Security provides integrated guarding services tailored to the unique requirements of commercial, residential, and industrial clients. We combine well-trained personnel with real-time oversight and responsive operational support to protect people, property, and assets.

Our core services include:

- Manned Guarding (**Un-Armed**)
- Access Control Support
- On-site Patrols
- Remote Monitoring



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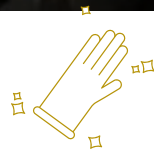
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Santrax Cleaning



Santrax Cleaning provides tailored cleaning solutions for commercial, residential, and industrial environments. Our approach is agile, thorough, and environmentally conscious — built around modern techniques, eco-friendly products, and rigorous quality control.

Services include:

- Daily Contract Cleaning
- Deep Cleaning & Disinfection
- Post-Construction Cleaning
- Hygiene Services & Consumables

We pride ourselves on attention to detail, staff training, and the ability to scale services with client needs — all while delivering spotless results.



People. Process. Purpose.

Our teams across both divisions undergo continuous development, with structured training and upskilling programs, aligned with our commitment to internal growth and employment equity.

We actively invest in:

- Staff Learnerships & Leadership Pipelines
- Community Upliftment Initiatives
- Green Practices to reduce our environmental footprint



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LEADERSHIP TEAM

At Santrax Group, leadership is hands-on, strategic, and rooted in experience. Each member of our executive team brings industry knowledge, operational focus, and a shared commitment to service excellence.



HEAD OF OPERATIONS

Mr. Samkelo Gina

Head of Operations

With a strong background in field coordination and service delivery, Mr. Gina oversees day-to-day operations across both the sectors.



HEAD OF ADMINISTRATION

Ms. Neo Tess Makhele

Head of Administration

Ms. Makhele leads all administrative, HR, and compliance functions within the group.



HEAD OF MARKETING

Mr. Happy Makhele

Head of Marketing

Mr. Makhele steers brand strategy, communications, and client engagement.



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MANNED GUARDING

Santrax Security provides reliable physical guarding services for the commercial, residential, retail, and educational sectors, using a trusted network of contractor-based security officers. Our teams are trained to maintain a strong on-site presence, ensuring safety, visibility, and operational discipline.

Each individual undergoes a thorough vetting process, including criminal background checks, before deployment to any site.

To maintain service quality, Santrax Security conducts regular performance reviews, on-site supervision, and direct client feedback assessments to ensure standards are consistently met.



ESTATE SECURITY DIVISION

At Santrax Security, we understand that residential estates require a more nuanced and proactive approach to safety. That's why we've established a dedicated Estate Security Division, focused exclusively on protecting gated communities and high-value residential environments.

Led by a team of estate security specialists, this division delivers tailored solutions built around visibility, access control, and resident peace of mind. Each estate is treated as a unique environment, with site-specific protocols and layered security strategies.



SCHOOLS & CAMPUS SECURITY DIVISION

Santrax Security offers a specialist division focused on the unique safety needs of schools, colleges, and educational campuses. We recognize that securing learning environments requires a careful balance of firm protection and respectful engagement, especially when working around students, educators, and visitors.

Our school and campus security solutions are tailor-made, prioritizing access control, perimeter integrity, and on-site visibility — while fostering a sense of safety and calm across the premises.

All contractor-based officers assigned to educational institutions undergo:

- Thorough background checks
- Specialist training in youth-sensitive environments
- Site-specific orientation and protocols



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DAILY CONTRACT CLEANING

Our Daily Contract Cleaning services are tailored for offices, retail spaces, residential complexes, and commercial facilities. We work closely with each client to develop a custom cleaning schedule that fits their operational needs and ensures consistently high standards of cleanliness and presentation.

Santrax Cleaning assigns trained personnel to every site, supported by quality control supervisors who monitor service delivery and maintain accountability.



DEEP CLEANING & DISINFECTION

For high-risk or hygiene-critical environments, our Deep Cleaning and Disinfection services go beyond surface cleaning. Using industry-approved chemicals and disinfection protocols, we target hard-to-reach areas, eliminate pathogens, and create healthier environments.

This service is ideal for healthcare facilities, schools, food service areas, and spaces affected by contamination, as well as periodic sanitation in general workspaces.



POST-CONSTRUCTION CLEANING

Santrax Cleaning provides specialized post-construction and post-renovation cleaning, designed to remove dust, debris, paint splatter, and building residue — leaving new or renovated spaces move-in ready.

We bring in skilled teams equipped with the right tools and products to safely and efficiently handle construction aftermath without damaging new finishes or fittings.



HYGIENE SERVICES & CONSUMABLES

We offer a full range of hygiene solutions and consumables for washrooms, kitchens, and shared spaces. Our offering includes:

- Sanitary bins and waste management
- Hand soap, sanitizers, and paper dispensers
- Air fresheners and surface disinfectants
- Regular supply and refill schedules

With Santrax Cleaning, clients can count on reliable delivery, stock management, and a consistent standard of hygiene throughout their facilities.



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CLIENTS WORKED WITH



Partnering with Purpose

At Santrax Group, we may be a growing name – but we're built on big standards. What we offer is more than a service; it's a promise: to show up, deliver consistently, and treat your space like it's our own.

Our team is handpicked, well-trained, and driven by a strong sense of responsibility. We approach every client relationship – whether it's our first or fiftieth – with the same level of detail, energy, and professionalism.

We don't just want to win your business.

We want to earn your trust.



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COMPANY DETAILS

OUR BRANCH



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REGISTRATION

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